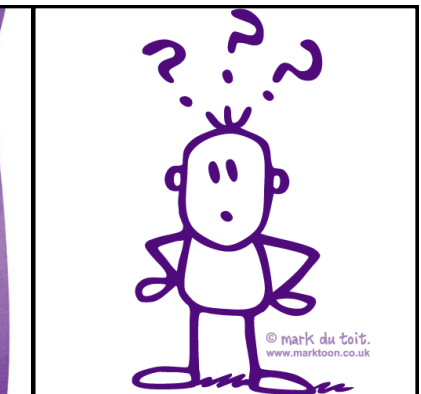


pottertravel

4 DAY END OF YEAR MYSTERY

Departs: Friday 03 December 2021

Returns: Monday 06 December 2021



PICKUP TIMES:

7.10am Crawford Street, Queanbeyan
7.30am Bay 1, Woden Interchange

7.50am West Row Bus Stop, City
8.00am Riggall Place, Lyneham

The most beautiful experience we can have is the mysterious—Albert Einstein

Day 1: (LD): Friday 03 December 2021

You are in for a real treat as we welcome you on board our **End of Year Mystery Tour!** This morning we depart Queanbeyan and Canberra stopping en route for our morning break. Continuing on we head to our lunch venue. At the end of our intriguing day we head to our motel for dinner and three nights accommodation.

Day 2: (BLD): Saturday 04 December 2021

Following a hearty breakfast, the adventure continues as we explore some local attractions and take in the local scenery.

Day 3: (BLD): Sunday 05 December 2021

Following a delicious breakfast, the adventure continues for another day.

Day 4: (BL): Monday 06 December 2021

After another fantastic day out we head for home arriving late afternoon.

Tour Inclusions: Three nights accommodation, entry to all attractions visited, all meals including morning teas, luxury coach travel, raffles, prizes and exclusive, not to be missed, Potter Travel entertainment!

TOUR COST:

\$1095 per person twin/double share

\$1320 sole occupancy

Please contact the office for our Direct Deposit details.

TERMS AND CONDITIONS

Detailed Terms and Conditions as they apply to all tours operated by Potter Travel can be viewed at www.pottertravel.com.au/terms-conditions. Additional details as they apply to this tour are listed below and should be read in conjunction with the above reference.

DEPOSIT: is required within 14 days of a verbal or written confirmation of your reservation. If no deposit is received, Potter Travel reserves the right to cancel the booking. The deposit for this tour is **\$200.00 per person**. Online Direct Debit transactions must include the following reference: **Surname + P13299**

FINAL PAYMENT: **FRIDAY 01 OCTOBER 2021**. Online Direct Debit transactions must include the following reference: **Surname + P13299**

CANCELLATION BY YOU:

You may cancel your booking by giving written notice to us or calling our reservation team. Cancellation fees and charges will be levied as follows irrespective of when notice of cancellation is received:

1. any amounts we have paid or have contractually committed to pay to third parties to deliver your travel arrangements that we cannot reasonably recover (for example payments made or due to hotels, airlines, cruise companies);
2. where we operate any of the services included in your travel arrangements (for example, coach travel), a reasonable amount attributable to such services which we determine we cannot resell;
3. a fee which is the greater of the deposit and 20% of the booking value to compensate us for work performed up until the time of cancellation;
4. a fee not greater than 5% of the booking value to compensate us for processing the cancellation and any associated refund.

Cancellation fees and charges will not exceed payments received by us at the time of cancellation. If after the application of these fees and charges there is a surplus of payments you have made to us, we will refund this to you within a reasonable time. You agree that these cancellation fees and charges are reasonable and required to protect our legitimate business interests. Any payments we have made to third parties will only be refunded to you once we have deducted the above cancellation fees and charges and once we have actually recovered the amounts from the third parties. We will use reasonable endeavours to recover third party payments, but we make no guarantee that we will be able to make recoveries.

The operation of the tour is subject to minimum numbers. Potter Travel reserves the right to pass on any additional fees or surcharges imposed by the airlines or wholesaler with or without notice. Potter Travel reserves the right to alter itineraries without notice due to weather, road conditions or any other reason which is seen to be in the best interest of passengers travelling. The operation and provision of services from other tour operators and carriers included in the itinerary is the responsibility of these operators and no responsibility is taken by Potter Travel for the failure of such operators to provide the nominated service. No guarantees will be given as to the exact arrival and departure times for carriers and operators used by Potter Travel. Drop offs may be in the opposite direction to the pickups depending on the touring route taken.

Tour Includes: meals and accommodation at the hotels as mentioned in the itinerary, some lunches and morning or afternoon tea supplied from the coach, entry fees and/or guided tours to attractions as mentioned in the itinerary, tickets to shows (if applicable), luxury coach travel and GST. Meals are stated in the itinerary as B = Breakfast, L = Lunch and D = Dinner. **Not Included:** Alcoholic beverages or other drinks (except wine tasting), meals not specified, room service, telephone calls, some morning/afternoon teas or any items of a personal nature.

We do not cater for forced singles on our tours. If you wish to twin share you will need to organize your own travelling companion, otherwise the sole occupancy fare applies.

Potter Travel recommends that Travel Insurance be taken to protect against unforeseen circumstances. Travel Insurance is available through Potter Travel.

Daily **seat rotation** will take place on all extended tours, which all travellers must participate in as a condition of booking. Passengers suffering from motion sickness are advised to take the necessary precautions as seat rotation is compulsory.

Potter Travel accepts no responsibility for damage, loss of personal belongings or liability for delays, accidents, injury, irregularity or damage caused by other transport companies used for connecting tours operated by this company. Potter Travel reserves the right to cancel or postpone the tour due to insufficient numbers or as the result of circumstances outside the company's control.

Participation or inclusion in a photo taken by a Potter Travel staff member whilst on any of our tours, indicates that you are giving us the right to publish any such photos on our website or Facebook page for promotional purposes. You must be able to embark and disembark the coach unaided to travel on a Potter Travel tour. Your deposit and final payment on our tour is acknowledgement that you have read and understood the booking terms and conditions as mentioned above and at www.pottertravel.com.au/terms-conditions

Potter Travel will be charging the *1.03% merchant fee on all credit card transactions, as the banking industry imposes a broad range of fees and merchant charges to businesses. The charges will apply for partial or full payments by credit card. Cash, Cheque, Money Order and Eftpos payments will **NOT** incur any additional charges. *Subject to change, in accordance with National Australia Bank Flexipay Merchant Fees.

Where tours are fully booked any future enquiries will be put onto a waitlist and as cancellations occur the person at the top of the waitlist will be contacted first and offered the seat. If you are unable to be contacted on a daytime telephone number, the seat will be offered to the next person on the waitlist.

Potter Travel has completed the Covid-19 Safety Plan and we are registered as a Covid Safe Business with the NSW Government to help protect our staff and customers.

RESERVATIONS AND ENQUIRIES

POTTER TRAVEL, Ph: 02 6297 8585

PO Box 37, Queanbeyan, NSW, 2620

1 Silva Avenue, Queanbeyan NSW 2620

Email: tours@pottertravel.com.au Web: www.pottertravel.com.au

Friends in Travel is trading as Potter Travel

ABN 96 639 726 295

