

# pottertravel

## END OF YEAR MYSTERY TOUR

4 Days

Departs: Monday 9 December 2024  
Returns: Thursday 12 December 2024

### PICKUP TIMES:

7.10am	Crawford Street, Queanbeyan
7.30am	Platform 6, Woden Bus Interchange
7.50am	West Row Bus Stop, City
8.00am	Riggall Place, Lyneham



### Day 1: (LD): Monday 9 December 2024

You are in for a real treat as we welcome you on board our **4 Day End of Year Mystery Tour**. This morning we depart home, stopping enroute for our morning tea break. Continuing on we head to our lunch venue. At the end of our intriguing day we arrive at our overnight accommodation for dinner. We unpack and are here for three nights.

### Day 2: (BLD): Tuesday 10 December 2024

Today brings fun and adventure.

### Day 3: (BLD): Wednesday 11 December 2024

Enjoy the day and what mysteries it brings.

### Day 4: (BL): Thursday 12 December 2024

After another fantastic day, we head for home late afternoon.

Tour Inclusions: Three nights accommodation, entry to all attractions visited, all meals including morning teas, luxury coach travel, lucky door prizes, exclusive, not to be missed, Potter Travel entertainment!

### TOUR COST:

\$1295 per person twin/double share  
\$1550 Sole Occupancy

# TERMS AND CONDITIONS

Detailed Terms and Conditions for all tours operated by Potter Travel can be viewed at [www.pottertravel.com.au/terms-conditions](http://www.pottertravel.com.au/terms-conditions). Additional details are listed below and should be read in conjunction with the above reference.

**DEPOSIT:** is required within 7 days of a verbal or written confirmation of your reservation. If no deposit is received, Potter Travel reserves the right to cancel the booking. Deposit for this tour is **\$400 per person**. Online Direct Debit transactions must include your **Booking Reference** noted on your **Booking Confirmation**.

**FINAL PAYMENT: WEDNESDAY 9 OCTOBER 2024.**

Online Direct Debit transactions must include your **Booking Reference** noted on your **Booking Confirmation**.

**Potter Travel charge a 1.99% service fee on all credit/debit card transactions, this covers the cost of using Stripe's reliable payment processing services. The charges will apply for partial or full payments by credit card and debit card.**

\*Subject to change, in accordance with Stripe Gateway payment conditions. Direct Deposit, Cash & Cheque payments will not incur any additional charges other than any imposed by passengers own financial institution.

## **CANCELLATION BY YOU:**

You may cancel your booking by giving written notice to us or calling our reservation team. Cancellation fees and charges will be levied as follows irrespective of when notice of cancellation is received:

1. any amounts we have paid or have contractually committed to pay to third parties to deliver your travel arrangements that we cannot reasonably recover (for example payments made or due to hotels, airlines, cruise companies, tour wholesalers);
2. where we operate any of the services included in your travel arrangements (for example, coach travel), a reasonable amount attributable to such services which we determine we cannot resell;
3. a fee which is the greater of the deposit and 20% of the booking value to compensate us for work performed up until the time of cancellation;
4. a fee not greater than 5% of the booking value to compensate us for processing the cancellation and any associated refund.

Cancellation fees and charges will not exceed payments received by us at the time of cancellation. If after the application of these fees and charges there is a surplus of payments you have made to us, we will refund this to you within a reasonable time. You agree that these cancellation fees and charges are reasonable and required to protect our legitimate business interests. Any payments we have made to third parties will only be refunded to you once we have deducted the above cancellation fees and charges and once we have actually recovered the amounts from the third parties. We will use reasonable endeavours to recover third party payments, but we make no guarantee that we will be able to make recoveries.

The operation of the tour is subject to minimum numbers. Potter Travel reserves the right to pass on any additional fees or surcharges imposed by the airlines or wholesaler with or without notice. Potter Travel reserves the right to alter itineraries without notice due to weather, road conditions or any other reason which is seen to be in the best interest of passengers travelling. The operation and provision of services from other tour operators and carriers included in the itinerary is the responsibility of these operators and no responsibility is taken by Potter Travel for the failure of such operators to provide the nominated service. No guarantees will be given as to the exact arrival and departure times for carriers and operators used by Potter Travel. Drop offs may be in the opposite direction to the pickups depending on the touring route taken.

Tour Includes: meals and accommodation at the hotels as mentioned in the Itinerary, some lunches and morning or afternoon tea supplied from the coach, entry fees and/or guided tours to attractions as mentioned in the itinerary, tickets to shows (if applicable), luxury coach travel and GST. Meals are stated in the itinerary as B = Breakfast, L = Lunch and D = Dinner. Not Included: Alcoholic beverages or other drinks (except wine tasting), meals not specified, room service, telephone calls, some morning/afternoon teas or any items of a personal nature.

We do not cater for forced singles on our tours. If you wish to twin share you will need to organize your own travelling companion, otherwise the sole occupancy fare applies.

Potter Travel recommends that Travel Insurance be taken to protect against unforeseen circumstances.

Daily seat rotation will take place on all extended tours, which all travellers must participate in as a condition of booking. Passengers suffering from motion sickness are advised to take the necessary precautions as seat rotation is compulsory.

Potter Travel accepts no responsibility for damage, loss of personal belongings or liability for delays, accidents, injury, irregularity or damage caused by other transport companies used for connecting tours operated by this company. Potter Travel reserves the right to cancel or postpone the tour due to insufficient numbers or as the result of circumstances outside the company's control.

Participation or inclusion in a photo taken by a Potter Travel staff member whilst on any of our tours, indicates that you are giving us the right to publish any such photos on our website or Facebook page for promotional purposes. You must be able to embark and disembark the coach unaided to travel on a Potter Travel tour. Your deposit and final payment on our tour is acknowledgement that you have read and understood the booking terms and conditions as mentioned above and at [www.pottertravel.com.au/terms-conditions](http://www.pottertravel.com.au/terms-conditions).

Where tours are fully booked any future enquiries will be put onto a waitlist and as cancellations occur the person at the top of the waitlist will be contacted first and offered the seat. If you are unable to be contacted on a daytime telephone number, the seat will be offered to the next person on the waitlist.

# RESERVATIONS AND ENQUIRIES



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