

# BBQ DAY OUT

**FRIDAY 12 FEBRUARY 2021**

Join Coach Captain Karen and Tour Escort / Covid-19 Marshall Bob for a great day out after months of having to stay at home. This is a new initiative from Potter Travel to provide outings for members during this trying time and the need to comply with Covid-19 restrictions. We will be running a number of small group outings comprising a maximum of 18 people plus Karen & Bob. Enjoy a day aboard the purple coach taking in the local sights, morning tea, a BBQ lunch and afternoon tea.

**PICK UP TIMES:**

**8.00am** Crawford Street, Queanbeyan  
**8.20am** Bay 1, Woden Bus Interchange

**8.40am** West Row Bus Stop, Civic  
**8.50am** Riggall Place, Lyneham

This morning we depart Queanbeyan and Canberra stopping enroute for morning tea from the coach along the way. We enjoy a BBQ lunch at a regional park which consists of minute steak, sausages, chicken nibbles, salads, bread rolls and juice. After lunch we have some local sightseeing before returning home. We stop for afternoon tea off the coach enroute and drop offs commence at approx. 5pm. As this tour is outdoors, please bring a jacket and a small umbrella if you wish. We can control many things, weather is not one of them!

**WE ARE A COVID-19 SAFE REGISTERED BUSINESS**

Due to Covid-19, we have introduced a range of protocols to help keep you safe whilst on tour. This includes signing a disclosure form prior to boarding that you have no likely symptoms or have been in contact with anyone who has; having your temperature taken before boarding; providing hand sanitiser at the entrance to the coach to use upon boarding; dedicated seating where possible to assist in a 1.5 metre separation; providing antiseptic wipes for those who wish to wipe down their personal area. Coach crew have the Covid-19 app on their mobile phone and heavy use areas on the coach will be regularly cleaned.

**TRAVEL CLUB MEMBER: \$95.00pp**

**NON-MEMBER: \$115.00pp**

**COST INCLUDES:** Morning and afternoon tea from the coach, BBQ lunch, return luxury coach travel and GST.



**pottertravel**  
coach tour specialists

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# Bookings, Terms/Conditions and General Information

## DAY TOURING PROGRAM

Detailed Terms and Conditions as they apply to all tours operated by Potter Travel can be viewed at [www.pottertravel.com.au/terms-conditions](http://www.pottertravel.com.au/terms-conditions). Additional details as they apply to this tour are listed below and should be read in conjunction with the above reference.

**PAYMENT IN FULL** is due 3 weeks prior to departure. Please contact the office for our Direct Deposit details.

Tour reference for Direct Deposits: Surname PT8235

**CANCELLATION BY YOU:** You may cancel your booking by giving written notice to us or calling our reservation team. Cancellation fees and charges will be levied as follows irrespective of when notice of cancellation is received:

- any amounts we have paid or have contractually committed to pay to third parties to deliver your travel arrangements that we cannot reasonably recover (for example payments made for tickets or due to attractions);
- where we operate any of the services included in your travel arrangements (for example, coach travel), a reasonable amount attributable to such services which we determine we cannot resell;
- a fee which is the greater of the deposit and 20% of the booking value to compensate us for work performed up until the time of cancellation;
- a fee not greater than 5% of the booking value to compensate us for processing the cancellation and any associated refund.

Cancellation fees and charges will not exceed payments received by us at the time of cancellation. If after the application of these fees and charges there is a surplus of payments you have made to us, we will refund this to you within a reasonable time. You agree that these cancellation fees and charges are reasonable and required to protect our legitimate business interests. Any payments we have made to third parties will only be refunded to you once we have deducted the above cancellation fees and charges and once we have actually recovered the amounts from the third parties. We will use reasonable endeavours to recover third party payments, but we make no guarantee that we will be able to make recoveries.

The operation of the tour is subject to minimum numbers. Potter Travel reserves the right to pass on any additional fees or surcharges imposed by the airlines or wholesaler with or without notice. Potter Travel reserves the right to alter itineraries without notice due to weather, road conditions or any other reason which is seen to be in the best interest of passengers travelling. The operation and provision of services from other tour operators and carriers included in the itinerary is the responsibility of these operators and no responsibility is taken by Potter Travel for the failure of such operators to provide the nominated service. No guarantees will be given as to the exact arrival and departure times for carriers and operators used by Potter Travel. Drop offs may be in the opposite direction to the pickups depending on the touring route taken.

**Tour includes:** lunches as specified, some morning and/or afternoon tea supplied from the coach, entry fees and/or guided tours to all attractions as mentioned in the itinerary, tickets to shows (if applicable), luxury coach travel and GST. **Not included:** alcoholic beverages or other drinks (except wine tasting), meals not specified, room service, telephone calls, some morning/afternoon teas or any items of a personal nature.

Potter Travel recommends that Travel Insurance be taken to protect against unforeseen circumstances. Travel Insurance is available through Potter Travel.

Potter Travel accepts no responsibility for damage, loss of personal belongings or liability for delays, accidents, injury, irregularity or damage caused by other transport companies used for connecting tours operated by this company. Potter Travel reserves the right to cancel or postpone the tour due to insufficient numbers or as the result of circumstances outside the company's control.

Participation or inclusion in a photo taken by a Potter Travel staff member whilst on any of our tours, indicates that you are giving us the right to publish any such photos on our website or Facebook page for promotional purposes. You must be able to embark and disembark the coach unaided to travel on a Potter Travel tour. Your deposit and final payment on our tour is acknowledgement that you have read and understood the booking terms and conditions as mentioned above and at [www.pottertravel.com.au/terms-conditions](http://www.pottertravel.com.au/terms-conditions)

Potter Travel charge a 1.03% merchant fee\* on all credit card transactions, as the banking industry imposes a broad range of fees and merchant charges to businesses. The charges will apply for partial or full payments by credit card. Cash, Cheque, Money Order and Eftpos payments will **not** incur any additional charges. \*Subject to change, in accordance with National Australia Bank Flexipay Merchant Fees.

Where tours are fully booked any future enquiries will be put onto a waitlist and as cancellations occur the person at the top of the waitlist will be contacted first and offered the seat followed by the second, the third and so on. In the instance that you are unable to be contacted on a daytime telephone number, the seat will be offered to the next person on the waitlist.

**Potter Travel has completed the Covid-19 Safety Plan and we are registered as a Covid Safe Business with the NSW Government to help protect our staff and customers.**

### POTTER TRAVEL

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