



# POTTER TRAVEL

## ANNUAL CHRISTMAS LUNCH

### THURSDAY 16 DECEMBER 2021

#### PICK UP TIMES

**8.30am** Crawford Street, Queanbeyan  
**8.50am** Bay 1, Woden Bus Interchange

**9.10am** West Row Bus Stop City  
**9.20am** Riggall Place, Lyneham

Today we head to Goulburn for a Christmas themed morning tea from the coach. We re-board the coach and continue to *Mittagong* where we will enjoy a two-course Christmas lunch with all the trimmings with your fellow Potter Travel members and staff along with some fabulous entertainment at the Mittagong RSL Club. Come and celebrate our wonderful year of travelling Australia. After a great lunch we head back to Canberra and Queanbeyan. Drop offs will commence at approximately 5pm.

**Members only cost: \$145 pp**

COST INCLUDES: Morning Tea from the coach (weather permitting), Christmas roast with all the trimmings, alternate drop dessert, Entertainment, return coach travel and GST.



**pottertravel**  
coach tour specialists

**Phone: 6297 8585**



# Bookings, Terms/Conditions and General Information

Detailed Terms and Conditions as they apply to all tours operated by Potter Travel can be viewed at [www.pottertravel.com.au/terms-conditions](http://www.pottertravel.com.au/terms-conditions). Additional details as they apply to this tour are listed below and should be read in conjunction with the above reference.

**DEPOSIT:** is required within 14 days of a verbal or written confirmation of your reservation. If no deposit is received, Potter Travel reserves the right to cancel the booking. The deposit is **\$50.00 per person**.

**FINAL PAYMENT:** Due 21 days prior to departure. Tour reference for Direct Deposits: Surname + PT8254

**CANCELLATION BY YOU:** You may cancel your booking by giving written notice to us or calling our reservation team. Cancellation fees and charges will be levied as follows irrespective of when notice of cancellation is received:

- any amounts we have paid or have contractually committed to pay to third parties to deliver your travel arrangements that we cannot reasonably recover (for example payments made for tickets or due to attractions);
- where we operate any of the services included in your travel arrangements (for example, coach travel), a reasonable amount attributable to such services which we determine we cannot resell;
- a fee which is the greater of the deposit and 20% of the booking value to compensate us for work performed up until the time of cancellation;
- a fee not greater than 5% of the booking value to compensate us for processing the cancellation and any associated refund.

Cancellation fees and charges will not exceed payments received by us at the time of cancellation. If after the application of these fees and charges there is a surplus of payments you have made to us, we will refund this to you within a reasonable time. You agree that these cancellation fees and charges are reasonable and required to protect our legitimate business interests. Any payments we have made to third parties will only be refunded to you once we have deducted the above cancellation fees and charges and once we have actually recovered the amounts from the third parties. We will use reasonable endeavours to recover third party payments, but we make no guarantee that we will be able to make recoveries.

The operation of the tour is subject to minimum numbers. Potter Travel reserves the right to pass on any additional fees or surcharges imposed by the airlines or wholesaler with or without notice. Potter Travel reserves the right to alter itineraries without notice due to weather, road conditions or any other reason which is seen to be in the best interest of passengers travelling. The operation and provision of services from other tour operators and carriers included in the itinerary is the responsibility of these operators and no responsibility is taken by Potter Travel for the failure of such operators to provide the nominated service. No guarantees will be given as to the exact arrival and departure times for carriers and operators used by Potter Travel. Drop offs may be in the opposite direction to the pickups depending on the touring route taken.

**Tour includes:** lunches as specified, some morning and/or afternoon tea supplied from the coach, entry fees and/or guided tours to all attractions as mentioned in the itinerary, tickets to shows (if applicable), luxury coach travel and GST. **Not included:** alcoholic beverages or other drinks (except wine tasting), meals not specified, room service, telephone calls, some morning/afternoon teas or any items of a personal nature.

Potter Travel recommends that Travel Insurance be taken to protect against unforeseen circumstances. Travel Insurance is available through Potter Travel.

Potter Travel accepts no responsibility for damage, loss of personal belongings or liability for delays, accidents, injury, irregularity or damage caused by other transport companies used for connecting tours operated by this company. Potter Travel reserves the right to cancel or postpone the tour due to insufficient numbers or as the result of circumstances outside the company's control.

Participation or inclusion in a photo taken by a Potter Travel staff member whilst on any of our tours, indicates that you are giving us the right to publish any such photos on our website or Facebook page for promotional purposes. You must be able to embark and disembark the coach unaided to travel on a Potter Travel tour. Your deposit and final payment on our tour is acknowledgement that you have read and understood the booking terms and conditions as mentioned above and at [www.pottertravel.com.au/terms-conditions](http://www.pottertravel.com.au/terms-conditions)

Potter Travel charge a 1.03% merchant fee\* on all credit card transactions, as the banking industry imposes a broad range of fees and merchant charges to businesses. The charges will apply for partial or full payments by credit card. Cash, Cheque, Money Order and Eftpos payments will **not** incur any additional charges. \*Subject to change, in accordance with National Australia Bank Flexipay Merchant Fees.

Where tours are fully booked any future enquiries will be put onto a waitlist and as cancellations occur the person at the top of the waitlist will be contacted first and offered the seat followed by the second, the third and so on. In the instance that you are unable to be contacted on a daytime telephone number, the seat will be offered to the next person on the waitlist.

**Potter Travel has completed the Covid-19 Safety Plan and we are registered as a Covid Safe Business with the NSW Government to help protect our staff and customers.**

## POTTER TRAVEL

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Friends in Travel trading as Potter Travel

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