

# CHRISTMAS IN JULY

## THE ROBERTSON HOTEL

### THURSDAY 25 JULY 2024



**The Robertson Hotel** is steeped in history, with much of it documented in history books and newspapers, but also coming to life by way of locals dropping by with fondly remembered anecdotes and warm nostalgic tales. In 1925 it was named '*the most luxurious Hotel in the Commonwealth*'. The Hotel has always had a deep connection with healing. Following WWII the healing properties of the building and its grounds were evident, with many veterans enjoying lengthy stays in order to rest and recover. Today this Hotel remains true to much of its original ambience, but with a fresh and stylish modern twist.

#### PICK UP TIMES:

**7:10am** Crawford Street, Queanbeyan

**7:30am** Platform 6, Woden Bus Interchange

**7:50am** West Row Bus Stop, Civic

**8:00am** Riggall Place, Lyneham

Departing Queanbeyan and Canberra we travel via the Federal and Hume Highways stopping enroute for morning tea from the coach (weather permitting). Travel to Robertson in the Southern Highlands to **The Robertson Hotel** for a 3-course Christmas in July lunch with all the trimmings. Christmas wear is encouraged, especially all that glitters and sparkles as you do!

Approx. 3.30pm we depart for home after having a fabulous lunch with drop-offs commencing at approximately 6.00 pm.

**TRAVEL CLUB MEMBERS: \$175 pp      NON-MEMBERS: \$195 pp**

COST INCLUDES: Morning tea from the coach (weather permitting), 3 course traditional Christmas in July lunch including a complimentary drink, Luxury Coach Travel & GST



  
**pottertravel**  
coach tour specialists

**Phone: 02 6297 8585**



# Bookings, Terms/Conditions and General Information

Detailed Terms and Conditions as they apply to all tours operated by Potter Travel can be viewed at [www.pottertravel.com.au/terms-conditions](http://www.pottertravel.com.au/terms-conditions). Additional details as they apply to this tour are listed below and should be read in conjunction with the above reference.

**DEPOSIT:** is required within 7 days of a verbal or written confirmation of your reservation. If no deposit is received, Potter Travel reserves the right to cancel the booking. **The deposit is \$70 per person.**  
Online Direct Debit transactions must include your **Booking Reference** noted on your **Booking Confirmation**.

**FINAL PAYMENT: THURSDAY 4 JULY 2024**

Online Direct Debit transactions must include your **Booking Reference** noted on your **Booking Confirmation**.

**CANCELLATION BY YOU:** You may cancel your booking by giving written notice to us or calling our reservation team. Cancellation fees and charges will be levied as follows irrespective of when notice of cancellation is received:

- any amounts we have paid or have contractually committed to pay to third parties to deliver your travel arrangements that we cannot reasonably recover (for example payments made for tickets or due to attractions);
- where we operate any of the services included in your travel arrangements (for example, coach travel), a reasonable amount attributable to such services which we determine we cannot resell;
- a fee which is the greater of the deposit and 20% of the booking value to compensate us for work performed up until the time of cancellation;
- a fee not greater than 5% of the booking value to compensate us for processing the cancellation and any associated refund.

Cancellation fees and charges will not exceed payments received by us at the time of cancellation. If after the application of these fees and charges there is a surplus of payments you have made to us, we will refund this to you within a reasonable time. You agree that these cancellation fees and charges are reasonable and required to protect our legitimate business interests. Any payments we have made to third parties will only be refunded to you once we have deducted the above cancellation fees and charges and once we have actually recovered the amounts from the third parties. We will use reasonable endeavours to recover third party payments, but we make no guarantee that we will be able to make recoveries.

The operation of the tour is subject to minimum numbers. Potter Travel reserves the right to pass on any additional fees or surcharges imposed by the airlines or wholesaler with or without notice. Potter Travel reserves the right to alter itineraries without notice due to weather, road conditions or any other reason which is seen to be in the best interest of passengers travelling. The operation and provision of services from other tour operators and carriers included in the itinerary is the responsibility of these operators and no responsibility is taken by Potter Travel for the failure of such operators to provide the nominated service. No guarantees will be given as to the exact arrival and departure times for carriers and operators used by Potter Travel. Drop offs may be in the opposite direction to the pickups depending on the touring route taken.

**Tour includes:** lunches as specified, some morning and/or afternoon tea supplied from the coach, entry fees and/or guided tours to all attractions as mentioned in the itinerary, tickets to shows (if applicable), luxury coach travel and GST. **Not included:** Alcoholic beverages or other drinks (except wine tasting), meals not specified, room service, telephone calls, some morning/afternoon teas or any items of a personal nature.

Potter Travel recommends that Travel Insurance be taken to protect against unforeseen circumstances.

Potter Travel accepts no responsibility for damage, loss of personal belongings or liability for delays, accidents, injury, irregularity or damage caused by other transport companies used for connecting tours operated by this company. Potter Travel reserves the right to cancel or postpone the tour due to insufficient numbers or as the result of circumstances outside the company's control.

Participation or inclusion in a photo taken by a Potter Travel staff member whilst on any of our tours, indicates that you are giving us the right to publish any such photos on our website or Facebook page for promotional purposes. You must be able to embark and disembark the coach unaided to travel on a Potter Travel tour. Your deposit and final payment on our tour is acknowledgement that you have read and understood the booking terms and conditions as mentioned above and at [www.pottertravel.com.au/terms-conditions](http://www.pottertravel.com.au/terms-conditions)

Potter Travel charge a 1.99% service fee on all credit/debit card transactions, this covers the cost of using Stripe's reliable payment processing services. The charges will apply for partial or full payments by credit card and debit card. \*Subject to change, in accordance with Stripe Gateway payment conditions. Direct Deposit, Cash, Cheque, Money Order payments will not incur any additional charges other than any imposed by passengers own financial institution.

Where tours are fully booked any future enquiries will be put onto a waitlist and as cancellations occur the person at the top of the waitlist will be contacted first and offered the seat followed by the second, the third and so on. In the instance that you are unable to be contacted on a daytime telephone number, the seat will be offered to the next person on the waitlist.



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