

3 DAY WINTER MYSTERY TOUR



TUESDAY 26 AUGUST - THURSDAY 28 AUGUST 2025

 3 Days

 Mystery Destination

 1500 pp Twin/Double Share
1715 Sole Occupancy

Join us for our Winter Mystery Tour. Let us delight you with a new adventure.

Want to disappear for three days this Winter? This is a tour to somewhere that we know the destination but you don't! Mystery is one of the great joys of travel. It keeps us surprised, delighted, and just unsettled enough to heighten every experience.

If you are intrigued, you love discovering new places and are easily delighted, a Mystery Tour might be right up your alley. Everyone has a great time on our mystery tours, with plenty of laughs along the way. Where will it be? The tour includes two nights accommodation, all day touring, meals and exclusive, not to be missed, Potter Travel staff entertaining you whenever they can!

The Potter Travel Team x

INCLUSIONS

- 2 Nights accommodation
- Entry to all attractions visited
- All meals - Breakfast, lunch & dinner
- All morning teas
- Luxury coach travel
- Lucky door prizes
- Trivia Entertainment
- Lots of fun!

PICK UP TIMES

7:10am Crawford Street Queanbeyan
7:30am Platform 6 Woden Bus Interchange
7:50am Canberra Theatre Bus Stop
8:00am Riggall Place Lyneham

Deposit payment is required within 7 days of a written confirmation of your reservation. If no deposit is received, Potter Travel reserves the right to cancel the booking. Deposit for this tour is \$400 per person. Online Direct Debit transactions must include your **Booking Reference** noted on your **Booking Confirmation**.

Final payment is due by **Thursday 26 June 2025**. Online Direct Debit transactions must include your **Booking Reference** noted on your **Booking Confirmation**.

There is a 1.99% service fee on all credit/debit card transactions, this covers the cost of using Stripe's reliable payment processing services. The charges will apply for partial or full payments by credit card and debit card. *Subject to change, in accordance with Stripe Gateway payment conditions.

We recommend travelling with a passport if you have one, however, technically photographic identification for Australian citizens such as an Australian driver's licence, will be acceptable for Norfolk Island. It's important you provide us with your full name as it appears on your Passport or Drivers licence to ensure your airline ticket matches your ID document.

Cancellation:

You may cancel your booking by giving written notice to Potter Travel or calling our reservation team. Cancellation fees and charges will be levied as follows irrespective of when notice of cancellation is received:

- Any amounts we have paid or have contractually committed to pay to third parties to deliver your travel arrangements that we cannot reasonably recover (for example payments made or due to hotels, airlines, cruise companies, tour wholesalers).
- Where we operate any of the services included in your travel arrangements (for example, coach travel), a reasonable amount attributable to such services which we determine we cannot resell.
- A fee which is the greater of the deposit and 20% of the booking value to compensate us for work performed up until the time of cancellation.
- A fee not greater than 5% of the booking value to compensate us for processing the cancellation and any associated refund.

Cancellation fees and charges will not exceed payments received by us at the time of cancellation. If after the application of these fees and charges there is a surplus of payments you have made to us, we will refund this to you within a reasonable time. You agree that these cancellation fees and charges are reasonable and required to protect our legitimate business interests. Any payments we have made to third parties will only be refunded to you once we have deducted the above cancellation fees and charges and once, we have recovered the amounts from the third parties. We will make reasonable efforts to recover third party payments, but we make no guarantee that we will be able to make recoveries.

The operation of the tour is subject to minimum numbers. Potter Travel reserves the right to pass on any additional fees or surcharges imposed by the airline or tour wholesaler with or without notice. Potter Travel reserves the right to alter itineraries without notice due to weather, road conditions or any other reason which is seen to be in the best interest of passengers travelling. The operation and provision of services from other tour operators and carriers included in the itinerary is the responsibility of these operators and no responsibility is taken by Potter Travel for the failure of such operators to provide the nominated service. No guarantees will be given as to the exact arrival and departure times for carriers and operators used by Potter Travel. Drop-offs may be in the opposite direction to the pickups depending on the touring route taken.

Potter Travel reserves the right to cancel or postpone the tour due to insufficient numbers or as the result of circumstances outside the company's control. Potter Travel accepts no responsibility for damage, loss of personal belongings or liability for delays, accidents, injury, irregularity or damage caused by other transport companies used for connecting tours operated by this company.

Tour Inclusions:

Meals and accommodation at the hotels as mentioned in the Itinerary, some lunches and morning or afternoon tea supplied from the coach, entry fees and/or guided tours to attractions as mentioned in the itinerary, tickets to shows (if applicable), luxury coach travel and GST. Meals are stated in the itinerary as B = Breakfast, L = Lunch and D = Dinner.

Not Included:

Alcoholic beverages or other drinks (except wine tasting), meals not specified, room service, telephone calls, some morning/afternoon teas or any items of a personal nature.

Potter Travel recommends that Travel Insurance be taken to protect against unforeseen circumstances. Potter Travel is accredited to provide you with insurance through Covermore. Please contact us for a quote.

You must be able to embark and disembark the coach unaided to travel on a Potter Travel tour. Daily seat rotation will take place on all extended tours, which all travellers must participate in as a condition of booking. Passengers suffering from motion sickness are advised to take the necessary precautions as seat rotation is compulsory.

Participation or inclusion in a photo taken by a Potter Travel staff member whilst on any of our tours indicates that you are giving us the right to publish any such photos on our website or any social media pages for promotional purposes.

Your deposit and final payment on our tour is acknowledgement that you have read and understood the booking terms and conditions as mentioned above and at www.pottertravel.com.au/terms-conditions.

For more information on our travel terms and conditions, please visit
www.pottertravel.com.au/terms-conditions,
or speak to one of our friendly team members by calling **02 6297 8585**.

02 6297 8585

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