

02 6297 8585

www.pottertravel.com.au



01/08/2025

Experience local hospitality in Crookwell and interact with friendly **Alpacas**

Enjoy a delightful winter's day exploring the charm of Crookwell with a special focus on local experiences and country hospitality.

Our day begins with morning tea at the CWA Building, where you'll enjoy a selection in a cosy community setting. A short dive down the road and we arrive at Greenridge Glen Alpaca Farm, where you'll meet the friendly alpacas, enjoy an informative talk, take part in feeding and petting, and browse the small farm shop for unique alpaca products.

Following the alpaca farm visit, we head to the Crookwell Hotel for a cooked lunch, before continuing our afternoon with a fascinating factory demonstration at Lindner Socks, where you'll learn how this local business crafts highquality socks using traditional methods. Returning home with warm memories, new knowledge, and perhaps a few special souvenirs.

PICK UP TIMES

6:00 am Centennial Park, Cooma 7:10 am Crawford Street, Queanbeyan 7:30 am Platform 6, Woden Bus Interchange

7:50 am Canberra Theatre Bus Stop 8:00 am Riggall Place, Lyneham



The cost includes: Luxury Coach Travel, Morning Tea from the Coach (weather permitting), Alpaca Farm Experience, Cooked Lunch, and Lindner Sock Factory demonstration.



BOOKING CONDITIONS

Detailed Terms and Conditions as they apply to all tours operated by Potter Travel can be viewed at www.pottertravel.com.au/termsconditions. Additional details as they apply to this tour are listed below and should be read in conjunction with the above reference.

DEPOSIT: A deposit of \$70 per person is required within 7 days of your reservation's verbal or written confirmation. Potter Travel reserves the right to cancel the booking if no deposit is received. Online Direct Debit transactions must include your Booking Reference noted on your Booking Confirmation.

FINAL PAYMENT: Thursday 7 August 2025

Online Direct Debit transactions must include your Booking Reference noted on your Booking Confirmation.

Potter Travel charge a 1.99% service fee on all credit/debit card transactions, this covers the cost of using Stripe's reliable payment processing services. The charges will apply for partial or full payments by credit card and debit card. *Subject to change, in accordance with Stripe Gateway payment conditions. Direct Deposit, Cash & Cheque payments will not incur any additional charges other than any imposed by passengers own financial institution.

CANCELLATION BY YOU: You may cancel your booking by giving written notice to us or calling our reservation team. Cancellation fees and charges will be levied as follows irrespective of when notice of cancellation is received:

- 1. Any amounts we have paid or have contractually committed to pay to third parties to deliver your travel arrangements that we cannot reasonably recover (for example payments made or due to hotels, airlines, cruise companies, tour wholesalers);
- 2. Where we operate any of the services included in your travel arrangements (for example, coach travel), a reasonable amount attributable to such services which we determine we cannot resell:
- 3.A fee which is the greater of the deposit and 20% of the booking value to compensate us for work performed up until the time of cancellation:
- 4. A fee not greater than 5% of the booking value to compensate us for processing the cancellation and any associated refund.
- 5. Tour Payment is 100% non-refundable for cancellations within 14 days of departure.

Cancellation fees and charges will not exceed payments received by us at the time of cancellation. If after the application of these fees and charges there is a surplus of payments you have made to us, we will refund this to you within a reasonable time. You agree that these cancellation fees and charges are reasonable and required to protect our legitimate business interests. Any payments we have made to third parties will only be refunded to you once we have deducted the above cancellation fees and charges and once we have actually recovered the amounts from the third parties. We will use reasonable endeavours to recover third party payments, but we make no guarantee that we will be able to make recoveries.

The operation of the tour is subject to minimum numbers. Potter Travel reserves the right to pass on any additional fees or surcharges imposed by the airlines or wholesaler with or without notice. Potter Travel reserves the right to alter itineraries without notice due to weather, road conditions or any other reason which is seen to be in the best interest of passengers travelling. The operation and provision of services from other tour operators and carriers included in the itinerary is the responsibility of these operators and no responsibility is taken by Potter Travel for the failure of such operators to provide the nominated service. No guarantees will be given as to the exact arrival and departure times for carriers and operators used by Potter Travel. Drop offs may be in the opposite direction to the pickups depending on the touring route taken.

Tour Includes: meals and accommodation at the hotels as mentioned in the Itinerary, some lunches and morning or afternoon tea supplied from the coach, entry fees and/or guided tours to attractions as mentioned in the itinerary, tickets to shows (if applicable), luxury coach travel and GST. Meals are stated in the itinerary as B = Breakfast, L = Lunch and D = Dinner. Not Included: Alcoholic beverages or other drinks (except wine tasting), meals not specified, room service, telephone calls, some morning/afternoon teas or any items of a personal nature.

We do not cater for forced singles on our tours. If you wish to twin share you will need to organize your own travelling companion, otherwise the sole occupancy fare applies.

Potter Travel recommends that Travel Insurance be taken to protect against unforeseen circumstances. Daily seat rotation will take place on all extended tours, which all travellers must participate in as a condition of booking. Passengers suffering from motion sickness are advised to take the necessary precautions as seat rotation is compulsory.

Potter Travel accepts no responsibility for damage, loss of personal belongings or liability for delays, accidents, injury, irregularity or damage caused by other transport companies used for connecting tours operated by this company. Potter Travel reserves the right to cancel or postpone the tour due to insufficient numbers or as the result of circumstances outside the company's control.

Participation or inclusion in a photo taken by a Potter Travel staff member whilst on any of our tours, indicates that you are giving us the right to publish any such photos on our website or Facebook page for promotional purposes. You must be able to embark and disembark the coach unaided to travel on a Potter Travel tour. Your deposit and final payment on our tour is acknowledgement that you have read and understood the booking terms and conditions as mentioned above and at www.pottertravel.com.au/terms-conditions.

Where tours are fully booked any future enquiries will be put onto a waitlist and as cancellations occur the person at the top of the waitlist will be contacted first and offered the seat. If you are unable to be contacted on a daytime telephone number, the seat will be offered to the next person on the waitlist.

> For more information on our travel terms and conditions, please visit www.pottertravel.com.au/terms-conditions, or speak to one of our friendly team members by calling 02 6297 8585.

> > 02 6297 8585

WWW.POTTERTRAVEL.COM.AU















