

INNOVATION IN ACTION

WESTERN SYDNEY AIRPORT AND AMAZON FACILITY

TUESDAY 17TH NOVEMBER 2026



Day Tour



Western Sydney, NSW



\$295 pp Members
\$315 pp Non Members

Where Innovation Takes Flight! Step behind the scenes of two remarkable Western Sydney developments.

This morning we depart Canberra and travel north towards Western Sydney, enjoying a relaxing morning tea break en route.

Our first stop is the impressive Amazon Fulfilment Centre at Kemps Creek, where we step behind the scenes to discover the advanced technology, robotics and innovation driving one of Australia's largest retail distribution networks.

We then continue to the charming Lunden House Café in Luddenham for a leisurely lunch before travelling to the Western Sydney Airport Experience Centre. Here, we gain an insight into Australia's newest international gateway and learn about the exciting future of aviation and infrastructure in the region.

Following our visit, we commence our journey back to Canberra, making a comfort stop along the way before arriving home in the evening.

**Please note this itinerary is not visiting the Western Sydney Airport itself, although you will be able to view it from the road. As it opens to the public officially on 25 October.*

INCLUSIONS

- Luxury coach travel
- Morning tea off the coach (Weather permitting)
- Lunch at the Lunden House Café
- Guided tour of the Amazon Fulfilment Centre
- Visit to Western Sydney Airport Experience Centre

PICK-UP TIMES

6:30 am – 8 Sawmill Circuit, Hume ACT
6:50 am – Platform 6, Woden Bus Interchange
7:15 am – Canberra Theatre Bus Stop, City
7:30 am – Riggall Place, Lyneham





AMAZON FULFILMENT CENTRE KEMPS CREEK

Gain a rare insight into the world of advanced logistics during a guided visit to Amazon's state-of-the-art Fulfilment Centre at Kemps Creek.

This robotics-enabled facility is one of the most advanced distribution centres in Australia, where associates work alongside sophisticated robotic systems to process and ship thousands of customer orders every day. Designed to handle items smaller than a conventional microwave, the centre showcases the technology, innovation and efficiency that keep one of the world's largest online retailers operating around the clock.



Learn how robotics, automation and human expertise combine to deliver products to customers quickly and accurately while gaining a unique behind-the-scenes perspective on a modern fulfilment operation.



WESTERN SYDNEY INTERNATIONAL AIRPORT EXPERIENCE CENTRE

Discover the future of aviation and the exciting transformation taking place across Western Sydney during a visit to the Western Sydney International Airport Experience Centre at Luddenham.

This engaging visitor centre features immersive displays, interactive exhibits and viewing areas overlooking the c Australia's newest major airport. Learn about the vision behind this landmark infrastructure project and the opportunities it will create for the region.



Beyond the airport itself, the experience highlights the broader Western Sydney region, showcasing its rich multicultural communities, diverse food culture, outdoor attractions and growing importance as a major economic and transport hub.

DEPOSIT

\$50 per person
Due within 7 days
from booking

BOOK BY

Bookings for this tour are
required by **Friday , 16 October 2026**
unless sold out prior.

FINAL PAYMENT

Due by
Tuesday, 27 October 2026
21 days prior to departure

It is important that you read these conditions carefully to ensure that You understand Your rights and obligations. Payment of deposit or other charges constitutes acceptance of these terms. This applies equally to all persons included in the reservation.

Payments: A non-refundable, non-transferable deposit is required within 7 days of receiving written confirmation of your booking. Potter Travel may cancel the booking if this deposit is not received within that time.

Online Direct Debit transactions must include your **Booking Reference** noted on your **Booking Confirmation**. There is a 1.99% service fee on all credit/debit card transactions, this covers the cost of using Stripe's reliable payment processing services. The charges will apply for partial or full payments by credit card and debit card. *Subject to change, in accordance with Stripe Gateway payment conditions.

Cancellation: You may cancel your booking by giving written notice to Potter Travel or calling our reservation team. Cancellation fees and charges will be levied as follows irrespective of when notice of cancellation is received:

- Any amounts we have paid or have contractually committed to pay to third parties to deliver your travel arrangements that we cannot reasonably recover (for example payments made or due to hotels, airlines, cruise companies, tour wholesalers).
- Where we operate any of the services included in your travel arrangements (for example, coach travel), a reasonable amount attributable to such services which we determine we cannot resell.
- A fee which is the greater of the deposit and 20% of the booking value to compensate us for work performed up until the time of cancellation.
- A fee not greater than 5% of the booking value to compensate us for processing the cancellation and any associated refund.
- Cancellations received within 30 days before departure will incur a 100% cancellation fee.

Cancellation fees and charges will not exceed payments received by us at the time of cancellation. If, after the application of these fees and charges, there is a surplus of payments you have made to us, we will reimburse this to you within a reasonable time. You agree that these cancellation fees and charges are reasonable and required to protect our legitimate business interests. Any payments we have made to third parties will only be refunded to you once we have deducted the above cancellation fees and charges and once, we have recovered the amounts from the third parties. We will make reasonable efforts to recover third-party payments, but we make no guarantee that we will be able to make recoveries.

Itinerary: Potter Travel reserves the right to alter itineraries without notice due to weather, road conditions or any other reason which is seen to be in the best interest of passengers travelling. The operation and provision of services from other tour operators and carriers included in the itinerary is the responsibility of these operators and no responsibility is taken by Potter Travel for the failure of such operators to provide the nominated service. No guarantees will be given as to the exact arrival and departure times for carriers and operators used by Potter Travel. Drop-offs may be in the opposite direction to the pickups depending on the touring route taken.

Tour Inclusions: Meals and accommodation at the hotels as mentioned in the Itinerary, some lunches and morning or afternoon tea supplied from the coach, entry fees and/or guided tours to attractions as mentioned in the itinerary, tickets to shows (if applicable), luxury coach travel and GST. Meals are stated in the itinerary as B = Breakfast, L = Lunch and D = Dinner.

Not Included: Alcoholic beverages or other drinks (except wine tasting), meals not specified, room service, telephone calls, some morning/afternoon teas or any items of a personal nature.

Special Dietary Requirements: Special meal requests/food allergies must be advised at the time of booking. All efforts are made to accommodate special dietary requirements, like vegetarian and coeliac meals however in some locations this cannot be guaranteed. If You have food allergies, Potter Travel is not responsible for ensuring that the special meals requested meet the needs of Your circumstances. It is the responsibility of You, the passenger, in this circumstance, to make it known at the time of booking.

Travel Insurance: Potter Travel recommends that Travel Insurance be taken to protect against unforeseen circumstances. Potter Travel is accredited to provide you with insurance through CoverMore. Please contact us for a quote.

Health and Fitness: Our tours are designed for active retirees and, whilst we have passengers every day with varied mobility levels, it is an essential requirement that each passenger be able to negotiate coach steps without the aid of the coach driver or other non-related passengers. No passenger will be permitted to continue the tour while their mental or physical condition is such as to render them incapable of caring for themselves. As part of our ongoing commitment to delivering safe and enjoyable travel experiences, we encourage passengers to ensure they are fit to undertake the activities and travel outlined in our tour itineraries.

It is important that all passengers are reasonably healthy and able to participate fully in our tours. Our tours are designed so that you, the passenger, in most cases, can be as active or inactive as you prefer. However, some tours do require a higher level of fitness and the ability to walk on uneven ground unassisted; the ability to walk upstairs or up hills may also be required to participate in the tour fully.

There may be times when you will be standing for up to 30 minutes during a tour of an attraction. You may have to walk over uneven ground with no paving. You should be able to get in and out of transportation, including but not limited to Potter Travel coaches, unassisted and be able to manage your own luggage where necessary, i.e. at airports.

Passengers must advise Potter Travel of pre-existing medical conditions at the time of booking that may affect their ability/mobility/health, or well-being whilst on tour. Passengers must provide Us with emergency contact information for a third party before embarking on a tour.

Potter Travel reserves the right to accept / decline and/or terminate a passenger's participation in a tour if it is believed that it is in the best interest of that passenger or other passengers on tour.

Limitation of Liability: Potter Travel products include and depend on the services provided by our suppliers, such as hoteliers, airlines, coach companies and other third-party operators who are not agents or employees of Potter Travel. Although we take care in selecting these suppliers, we cannot and do not take responsibility for the conduct of our suppliers, their employees, agents or subcontractors.

Potter Travel reserves the right to alter or change the itinerary, accommodation or carriers at any time for any reason. We reserve the right to substitute coaches at any time when circumstances may require so, without prior notice.

We shall not be liable to any person taking our tour for, loss (including loss of enjoyment), injury or damage to such persons or their belongings or otherwise in connection with any accommodation, transportation or other services or resulting directly or indirectly for any occurrences

Potter Travel reserves the right to cancel or postpone the tour due to insufficient numbers or as a result of circumstances outside the company's control. Potter Travel accepts no responsibility for damage, loss of personal belongings or liability for delays, accidents, injury, irregularity or damage caused by other transport companies used for connecting tours operated by this company.

For more information on our travel terms and conditions, please visit **www.pottertravel.com.au/terms-conditions**, or speak to one of our friendly team members by calling **02 6297 8585**.

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